



TANF/SNAP Notice of Eligibility Client Rights and Responsibilities Information

TANF/Medicaid Information

Your family is eligible for the amount of financial assistance shown on the attached form. Your family members also qualify for social services and Medicaid. Leaflets describing these benefits are enclosed.

Medicaid includes hospital insurance, doctors' services and help paying for prescribed medicine. Notify your doctor, pharmacist and other medical providers if the attached form shows that your family is eligible for Medicaid for any of the three months before you applied for financial help. You will be notified when you need to reapply to continue receiving TANF.

Texas schools offer parenting skills training in elective classes available to students in grades 7 through 12. If you are interested, contact your school counselor or principal for information on parenting skills training. Teen parents receiving benefits for their own child or children are required to attend classes which provide parenting skills training.

SNAP Information

In special situations, an identification card may be enclosed. You and your spouse, if any, must sign the card. If you gave the worker the name of another person who will obtain your food stamp benefits for you, that person must also sign the card where it is marked "authorized representative." Only the people who have signed the card may obtain SNAP benefits for the household. Otherwise, you will receive SNAP benefits each month by an EBT card.

You will be notified when you need to reapply to continue receiving SNAP benefits.

Appeal Information

If you are not satisfied with the worker's decision, you may ask to speak with someone else about your case. You may also appeal the decision. An appeal is a hearing held with someone who has not worked with your case before. You have the right to show evidence on your behalf.

If you want a hearing, sign and date the appeal section of the attached form. Tear off that section and return it to your worker at the address listed on the form. Keep the remainder of the attached form for your information. You may also request a hearing in person or by phone. If you do not want a hearing, do not return the appeal section of the attached form.

If you need free legal assistance, call the number of the legal service office listed on the attached form or contact your worker for more information.

You must notify this office within 10 days of any changes in your circumstances, such as changes in your earnings, property, household members, expenses or anything else concerning your income, expenses or needs. A receipt for your report of change is available upon request.

If you have any questions or need to report changes, please contact your worker at the phone number listed on the attached form. You may call toll-free 800-448-3927 (800-HI TEXAS) to request benefit information or case status 24 hours a day, 7 days a week.

To report complaints only, call 877-787-8999.

Food for pregnant and breastfeeding women, for babies, and children to age five:
Call the toll-free number below or your local WIC clinic to see if WIC can help you.

800-942-3678